

New Refuse Collection Contract FAQ

- **Who is the new provider of refuse collection services and how do I set up an account?**
 - Republic Services submitted the lowest, most responsive, and responsible total base bid for both single and multi-family services. Republic will be working to establish accounts for properties and will be sharing additional information with residents over the coming months regarding this transition.
- **Do I need to contact Republic Services to get services started?**
 - No action is needed by residents at this time. Republic Services is working to establish accounts and additional communication, including the service selections of each property, will take place through future communications.
- **What is considered a single-family property?**
 - A building with two or fewer units.
- **What is considered a multi-family property?**
 - A building with three or more units.
- **What services are included in the new contract with Republic Services?**
 - Solid waste (trash), recycling, and yard waste/compost collection. Yard waste is optional for multi-family properties.
- **How much will I be billed?**
 - The single-family rate for the first year of service, October 1, 2023 through September 30, 2024, is \$53.19 per month, which will be billed by the hauler (Republic Services). This rate will increase each subsequent year by 4.5% through September 30, 2028.
 - A chart listing fees for single and multi-family properties by year for service and container rentals is available at www.claytonmo.gov/RefuseCollection.
- **Can I negotiate my own refuse collection contract for services?**
 - No, all single-family and multi-family residential properties within the City of Clayton are included in the contract for refuse collection services through Republic Services.
- **Can I suspend my collection services while on vacation or away from home?**
 - Residents should contact Republic Services about temporarily suspending service.