

## **DEPARTMENT GENERAL ORDER 15-06**

OFFICE of the CHIEF OF POLICE  
REPLACES: General Orders 99-77 and 99-78

DATE: November 18, 2015

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### **TRAFFIC SAFETY AND EDUCATION**

#### **I. PURPOSE.**

Guidelines and procedures to provide reasonable assistance to motorists, and to promote the principles of traffic education, enforcement, and safety to the general public.

#### **II. PROCEDURES.**

##### **A. Officer Responsibilities for Motorists Assistance**

1. Officers should provide general assistance to motorists on any roadway within the city, when practical, to include: (61.4.1a)
  - a. Providing direction and/or information;
  - b. Removal of vehicles from the roadway;
  - c. Coordinating mechanical assistance and/or tow service response; (61.4.1b)
  - d. Remaining on scene for increased visibility or until it is determined the motorist is safe and no longer in need of assistance. (61.4.1c)
  - e. Transport of stranded motorists to a safe location. (61.4.1c)

2. In an emergency situation, an officer should provide first aid, fire suppression, scene protection, or take other necessary measures to care for a motorist while coordinating the response of appropriate emergency personnel. (61.4.1d)

#### B. Officer Responsibilities for Hazardous Conditions

1. Officers should be alert for hazardous roadway conditions while on patrol. These may include but are not limited to:
  - a. debris on the roadway;
  - b. roadway defects;
  - c. damaged, missing, or inoperable road signs and control devices;
  - d. defective roadway lighting;
  - e. visible obstructions; and/or
  - f. other roadway/roadside hazards. (e.g., abandoned or parked vehicles, etc.)
2. When hazardous conditions are identified, an officer(s) should act to resolve the situation as soon as practical. An officer should: (61.4.2)
  - a. remedy the situation, if practical, after notifying ECDC of their intended actions; and/or
  - b. request ECDC to notify the personnel responsible for correction of the hazard.

#### C. Department Traffic Education (61.4.4)

1. Traffic education/enforcement will be utilized in an attempt to achieve voluntary compliance with traffic laws and regulations.
  - a. Officers should promote traffic safety by educating drivers on laws and regulations during traffic enforcement contacts.
  - b. Traffic education materials will be displayed for public collection in the Department lobby.
  - c. The Department website should be utilized to provide public education and safety information on traffic related issues.
  - d. The Community Service Officer/designee, when applicable, may enact educational programs and/or provide traffic safety education materials to the public to enhance the understanding of traffic issues.

2. The Community Service Officer/designee will participate, when requested or directed, at public events/meetings to present educational information and/or answer questions related to traffic offenses and safety related issues.

BY ORDER OF:

KEVIN R. MURPHY  
Chief of Police

KRM:mj

CALEA Reference: 61.4.1, 61.4.2, and 61.4.4